



An Exclusive Recreational Membership

Location: at 20 Elm Street (Rte. 62) North Reading, MA 01864

**General Offices/Mailing Address :
149 S. Main St. (Rte. 114) Middleton, MA 01949
Membership information 978-646-1111 Ext. 26**

Rules and Regulations

These Rules and Regulations (these “Rules”), in conjunction with the Membership Plan (“THE Membership”) for Resorts North “The “Resort” are designed to protect the rights and privileges of the members of the Resort. (“Members”) and the enjoyment of the Resort by members and their guests. The obligation of enforcing these Rules lies primarily with the management and staff who principal responsibility is to assure members of all the courtesies, comforts and services to which they are entitled. Members also have a duty to know the Rules and to cooperate with management and staff in the enforcement of these rules. Resorts North, LLC (“Owner”) the owner and the operator of the Resort, may at any time establish additional Rules and Regulations and may modify or rescind the existing Rules and Regulations set forth herein.

A. General

1. **Hours/Days of Operations.** The Resort hours and days of operation will be established and published by the Resort. The Owner reserves the right to modify the hours of operation as Owner deems necessary from time to time.
2. **Conduct.** Members are to conduct themselves in a manner that will not interfere with the enjoyment of the Resort. By other Members or guests. Anyone in the Resort premises acting disorderly, disruptive, or offensive manner may be asked to leave. Members are responsible for the conduct and dress of their family, members or guests and will be held accountable for their actions. The Resort Owner may take appropriate action for unbecoming behavior and behavior which will result in the disturbance of or damage to property. Members guilty of conduct prejudicial to the welfare of the Resort or other members, or in violation of these rules, policies, or membership plan may be subject to disciplinary action as specified herein and/or in the Membership Plan or as otherwise specified by the Resort, in its sole discretion.
3. **Dress Code.** It is expected that Members will dress in accordance with these rules and regulations as well as all the surrounding and atmosphere provided in the setting of the Resort and advise their guests accordingly. Dress throughout is casual attire in good taste. Bathing attire and other appropriate sleeveless shirts and shirts and tops. Tennis or golf attire may be worn in Resorts North or Teresa’s Grille “19”
4. **Guest Privileges.** All members shall be entitled to limited guest privileges subject to any applicable guest fee’s and any additional guest policies established from time to time by Owner.

5. Minors. Members are directly responsible for the actions of their children and children of their guests. No one under the age of (10) ten is permitted in the Men's or the Woman's dressing room unless accompanied by an adult. Minors under the age of ten (10) must be accompanied on the property at all times by an adult except while participating in a specific program designated for their use. In the event of a violation of Resort rules or policies by a minor, restrictions may be imposed on the minor's use of the facilities. Owner reserves the right to limit the use of certain facilities by minors. Minors are not permitted at the bar unless accompanied by parent.
6. Policies. Owner may adopt and publish policies from time to time relating to various matters. Some policies are incorporated into these rules others are published in the Resorts correspondence or posted on the Resorts bulletin board or website. Each member has a duty to keep informed of and abide by all policies as published.
7. Food and Beverages. **Members and guests may not bring food or beverages of any kind onto premises.** Members and guests may not remove alcoholic beverages from Resort. Glass containers of any type are prohibited.

*******All food and beverage must be purchased at the Resort *******

8. Parties and Special Functions. Certain Facilities of the Resort may be available for private parties or special functions and function employees will be available to assist Members in planning events. In addition the Resort will host certain banquet and special social functions from time to time. Owner, in its sole discretion, may use certain facilities for private parties, weddings, special functions and may conduct outside tournaments on the days the Resort is closed or at other times that will not interfere with Member usage, in the Owners sole discretion.
9. Liability. Members and guests shall use Resort facilities at their own risk and shall assume sole responsibility for personal injury, personal property and property damage. The Owner, its officers, employees, representatives, management companies and agents shall not be held liable for personal injury to any person while on Resort premises, nor for loss or damage to personal property, brought onto, used or stored on Resort property
10. Reporting Injuries and property Damage. Any injury to persons or damage to property shall be reported immediately to the manager on duty or other responsible staff member in the event manager on duty is unavailable. Personal injury or property damage caused by a golf ball is the sole responsibility of the golfer striking the errant ball.
11. Resort Employees. Employees of the resort are to be treated in a courteous and considerate manner. No member or guest shall reprimand any employee in any way. Any complaints

regarding service, behavior or inattention to duty of Resort Employees should be immediately brought to the attention to the General Manager, Membership Manager or Manager on duty . Members may be asked to state the complaint in writing . Owner will take such disciplinary action as it deems necessary. Resort members and their immediate family members are not eligible for employment at the Resort.

12. Complaints /Grievances. Member complaints/grievances concerning other Members or the resort or its facilities shall be held in strict confidence, made in writing and submitted only to the General Manager who shall handle the complaint/grievance pursuant to the Membership plan. The general manager shall investigate the complaint/grievance and determine the action, if any is to be taken by the resort.
13. Firearms/Fireworks. Firearms, lethal weapons, ammunition and fireworks are not allowed on Resort property.
14. Smoking. Smoking is prohibited in and around Resort building. Smoking is only allowed in designated areas.
16. Supervision of Play. Resort Staff acting under the supervision of the resort management will have the responsibility for supervision and control of all matters relating to play on the tennis court and swimming pools. Tennis courts and swimming pool privileges may be refused to anyone who, in the judgment of Staff or Management overseeing these activities. Responsibility for such supervision may be delegated to Pros, Starters, Marshals, lifeguards, or other individuals designated by the Resort.
17. Infractions and Discipline. Any member who violates any of the conditions set forth in the Membership Plan or these Rules and Regulations may a subject to a fine, suspensions and/termination of membership privileges.

Tennis Rules

1. Rules and Etiquette. The rules and etiquette of tennis of the United States Tennis Association shall apply at all times, except when in conflict with any local Rules or with any of these rules. Members are responsible for familiarizing their family and guests with these rules and USTA rules, which are available in the tennis shop. No one person may be a guest more than (4) times per month. Courtesy and consideration should be observed at all times. Players and spectators shall not walk across or behind a court while a point is being played. Excessive noise, racquet throwing and profanity will be subject to disciplinary action. When no tennis professional is available, clay courts should be swept and lined by player(s).

2. Dress. Members must wear appropriate attire in styles specifically designed for tennis at all times. Men must wear shirts with sleeves. Appropriate tennis shoes must be worn when using the courts.
3. Hours. The tennis court hours of operation will be posted at the tennis courts and on the Resort website. The Resort may close all or any of the courts for maintenance, weather conditions or tournaments or at any time, without notice, for any reason deemed necessary.
4. Reserved courts. Court reservations may be made through the tennis/pool office three (3) days in advance and must include the names of each player. Reservations may be made for sixty (60) minutes for singles and ninety (90) minutes for doubles. Doubles will always take precedence over singles if there is limited court space. Courts may be used for instruction by Resort.
5. Unreserved courts. Sign-ups for unreserved courts are taken on a first come, first serve basis, with the exception that those who have not previously played that day have priority over members who have already played.
6. Check-In. All tennis players and their accompanied guests are requested to check-in at the tennis shop at least ten (10) minutes prior to court time to receive their court assignment. Failure to register or to appear on time could result in forfeiture of the court.
7. Expiration of court time. All players and their guests must leave the court promptly when their reserved time expires. If they desire to continue playing they may report to the Tennis Shop to see if unreserved courts are available for their use.
8. Children. Preschool children must be accompanied by a parent and not left alone at any time. Children under the age of twelve (12) are not allowed on the courts without adult supervision, unless specifically authorized by the Head Tennis Professional .
9. Guests. Members must accompany their guests. All rules governing guest attendance and participation in the Resort activities apply.
10. Cancellation. Cancellation of all reservations should be made at least two (2) hours before play. Failure to cancel a reservation may result in a cancellation fee being charged to the Member that made the reservation.
11. Instruction. Group or individual instruction is available is for a fee. Appointment should be arranged through the Head Tennis professional. No outside instructors are permitted without written permission from the Head Tennis Professional or General Manager. No charges will be

assessed if a scheduled lesson is cancelled at least 24 hours in advance. If a member cancels a lessons less than 24 hours before it is scheduled, or fails to appear for a scheduled lessons, the Member may be charged the lesson rate then in effect.

12. Prohibited Activities. No food or beverage, except water, juice or replenishment drinks, such as Gatorade or PowerAde in plastic containers, shall be permitted on the courts. All food and beverage items must be purchased from the Resort. Trash should be placed in the provided containers. Smoking is not permitted on courts and only in designated areas of the Resort. Persons not playing tennis are to remain outside the fence for their own safety and protection. Adults supervising children during lessons or clinics may stand in areas designated by the Tennis Professional at that time.

Swimming Pool Rules

1. Use of the Pool Facilities. Use of the pool facility at any time, is at your own Risk *****
2. Dress Code. Appropriate bathing attire is required and may only be worn in the pool area: cutoffs and prohibited. Those present to supervise children may wear casual attire with rubber-soled shoes. Cover-up attire and footwear must be worn to and from the swimming pool area.
3. Conduct. Conduct at the swimming pools must be such so as to furnish the greatest pleasure for the greatest number of participants. The Swimming Pool Manager and lifeguards are given full authority to enforce all swimming rules and regulations.
4. Safety Rules. All persons using the swimming pool must abide by the pool safety rules as set out in these rules and regulations and/or posted in the pool area.
5. Supervision. Parents must at all times accompany children who do not swim.
6. Hours of Operation. Swimming pools are open according to the posted schedule and are officially closed when posted or as advertised by lifeguards. The Resort may close all or any of the pools for maintenance, weather conditions or at any time, without notice, for any reason deemed necessary.
7. Weather. The swimming pools will be closed in cases of inclement weather and/or emergency situations. During electrical storms no one shall remain in the swimming pool areas.
8. Admittance. All members must present a membership number at the check-in desk and register guests before entering the swimming pool area. Members who bring children of

other members must present both families' membership numbers. **Grandparents and nannies may accompany one or more children with family memberships at the pool without a guest fee, in place of parents.**

9. Usage. No person shall enter the swimming pools at any unauthorized time or when a lifeguard is not on duty.
10. Children. Children under the age of twelve (12) years of age must be accompanied by an adult who will stay with the child(ren) while in the swimming pool area and be responsible for them at all times. Otherwise, children under twelve (12) years of age will not be allowed in the swimming pool area. The lifeguards and managers have the authority to suspend the swimming privileges and/or unaccompanied pool privileges of any children acting in an unsafe manner, in the sole discretion of the Resort. Suspended children and their parents will be required to meet with management prior to restoration of the Pool privileges. Children wearing diapers are required to wear diapers at all times while in the pool.
11. Instruction. Group or individual instruction is available for a fee. Appointments should be arranged through the pool office. No outside instructors are permitted without written consent from Management. No charges will be assessed if a scheduled lesson is canceled 24 hours or more in advance. If lessons are not canceled with a 24 hour notice or more, or fails to appear for a scheduled lessons, the Member may be charged the lessons rate then in effect.
12. Emergencies. Should be an emergency, all swimmers must cooperate with lifeguards in clearing the swimming pool.
13. Showering. Swimmers must shower before entering the pool to remove suntan oils or lotions.
14. Bathing Caps. Swimmers should remove all hairpins and clips, etc. before entering the pool or cover their heads with bathing caps.
15. Wounds. Persons with open cuts or infections must not enter the swimming pool areas.
16. Swimming Test. Lifeguards have full discretion to require any persons to pass a swimming proficiency test before being allowed to use the pool.
17. Flotation Devices. Flotation devices other than certain safety devices securely attached to the body of children under the age of six (6), are not permitted in the pool without the permission of the lifeguard on duty. Flotation devices which only attach to the arms are prohibited. Noodles are permitted.

18. Ladders. Ladder should be kept clear at all times – no lingering.
19. Behavior. Anyone who exhibits behavior that is detrimental to the Members will be asked to leave the premises.
20. Pool Deck Games. Running, scuffling, snapping of towels, horseplay or tag games around the swimming pool decks or immediate areas prohibited. Throwing balls, Frisbees and other toys is permitted in the grassy area adjacent to the pool, but not on the pool deck.
21. Pool Games. Throwing of footballs, tennis balls, Frisbee's etc., in the swimming pool is not permitted. Dive toys and soft balls made for pool use are generally permitted, but may be restricted by lifeguard on duty during busy times or in the event of careless use. No squirt guns are allowed.

****All Rules and Regulations are subject to change upon Management discretion****

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For Membership information - Maria Hurley, Membership Manager

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**Day to day communications, activities, updates, Resort closings etc.
will be posted on our Facebook page.**

******Please check Resorts North Facebook for possible Resort closings due to weather etc.******

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